



## **OPTIMIZED 360** SUPPORT PACKAGE

At Rocky Mountain Equipment (RME) we are committed to providing you with the service and support necessary to maximize the use of your equipment and keep you on the leading edge of optimization technology. To do so RME is offering our AG Optimization service packages. This Package is designed to assist you to fully capitalize on the value of your equipment and technology purchases. The RME AG Optimization service packages are valid for a period of one growing season from date of purchase.<sup>i</sup>

### **THE OPTIMIZED 360 PACKAGE INCLUDES:**

- On site unit Optimization and operator tutorial of RME precision farming products by a AOS specialist.<sup>ii</sup>
  - o Learn how to enhance your experience from the start with features you may not be using like boundaries, headland management, Grower - farm - field archive importance, mapping, Telematics etc.
  - o Get the display set up to work to your needs with homepage layouts, background map settings, and documentation settings etc.
  - o Tips to improve performance and ease of use throughout the season
  - o How to view/analyze data in the field with the display exc.
- Ag Optimization specialists offer the insurance of technical product support during the operation season, right when you need it.<sup>iii</sup>
  - o AOS tech support and diagnostics.
  - o AOS travel and On-site visits when required.
  - o AOS phone, virtual and Telematic connect support.
- RME supported component software updates when required<sup>iv</sup>
- Introduction tutorial to the RME supported Telematic and data management portals specific to the vehicle.
  - o Assist you to create an account and activate valid subscriptions (further data management setup will incur a fee)
- Access to RME's quick guides and tips
- RME supported technology products Loan units<sup>v</sup>



**\$1,499.99**  
Additional  
vehicles/precision  
farming product  
**\$699.99**  
per vehicle.<sup>vi</sup>



**The On-site unit Optimization is a One-time scheduled appointment pre-season periods only to enhance your farming experience.**  
**The Optimized 360 package is based on the Vehicles existing hardware componentry and Software and Features.**

## ***OPTIONAL PACKAGES:***

The Optional Packages are to be selected at the time of sale to be eligible for the advertised price.

### **RME SUPPORTED COMPONENT SOFTWARE UPGRADES**

- Single Display, Receiver and related Control component (each additional display/component - \$50 per component).

### **RME SUPPORTED TELEMATIC/DATA MANAGEMENT PORTALS**

*\$150 per hour (min 1-hour charge)*

- Introduction tutorial to RME supported Telematic and data management portals specific to the vehicle.
- Create accounts and sync vehicle or Telematic Modem.
  - o Activate valid subscriptions.
  - o Set your access preferences.
  - o Set your alarm preferences, Geo Fences and Curfews.
  - o Import file boundaries and aerial photos (must have boundaries of fields).
  - o Input prescription maps - no recommendations on rate will be provided.
  - o Import/export Mapping and as applied data.<sup>vii</sup>

*-Does not include corruption of data, drivers, software, and alterations to the customers PC/OS-*

### **RME RTK NETWORK CORRECTION SERVICE PACKAGE-Where available<sup>viii</sup>**

- \$1500 for first and second unit, \$500 for every additional unit

\*Pricing excludes GST\*

#### **Additional Service Information**

OEM hardware-related issues will be serviced by the service department; repairs will be charged at an hourly rate by the service department and may be subject to a trip and/or mileage charges. Examples of hardware-related issues include, but are not limited to; broken wiring harness, failed sensors (moisture, massflow, flow meter, steering sensor, etc.), other charges may apply.

#### **Renewal Process**

The RME Support Package Agreement will be renewed and invoiced at the request of the customer on the anniversary of the date listed below. RME staff will contact you prior to your renewal date to request the RME Support Package Agreement be renewed.

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<sup>i</sup> The growing season refers to the traditional seasons of the crop production; planting/seeding and soil preparation, crop protection and harvest.

<sup>ii</sup> On site unit Optimizations over 150km from your closest RME dealership will incur the remaining travel fee.

<sup>iii</sup> This package does not include Service Technicians. An AOS member will attend to your concern as soon as reasonably possible. All parts software and repairs required will incur a fee. Installation fees/transfer fees on technology components will also be charged at current shop rates. AOS travel over 150km from the closest RME dealership will incur the remaining travel fee. Phone support will be addressed during reasonable hours of the day as soon as possible.

<sup>iv</sup> Component software upgrades are eligible for RME supported products only. Includes one Display, Receiver and control unit if required, i.e. NAVIII. Each additional product will incur a \$50 fee. Please note that software upgrades may require other components to be upgraded for compatibility and any upgrades should be discussed with your local AOS member.

<sup>v</sup> RME supported technology loan units are available for current production models only (Limited availability, Some exceptions may apply).

<sup>vi</sup> Per Vehicle includes one RME supported display and associated components of the specified vehicle or machine only. All prices listed/printed ex GST

<sup>vii</sup> Incomplete or corrupt data may result in the inability to provide printed data maps. Please consult your AOS representative for more information on how to prevent data corruption.

<sup>viii</sup> RME RTK correction services require the applicable hardware to be installed and unlocked. The network is only available in select areas, prior to purchase please discuss with your local AOS member.