

SERVICES 2022

PRECISION PLUS SUPPORT PACKAGE

At Rocky Mountain Equipment (RME) we are committed to providing you with the service and support necessary to maximize the use of your equipment and keep you on the leading edge of optimization technology. To do so RME is offering our AG Optimization service packages. This Package is designed to assist you to fully capitalize on the value of your equipment and technology purchases. The RME AG Optimization service packages are valid for a period of one growing season from date of purchase.

THE **PRECISION PLUS**PACKAGE INCLUDES:

- Ag Optimization specialists offer the insurance of technical product support during the operation season, right when you need it.
 - o AOS tech support and diagnostics.
 - o AOS travel and On-site visits when required.
 - o AOS phone, virtual and Telematic connect support.

The PRECISION PLUS package is based on the Vehicles existing hardware componentry and Software and Features.

\$799.99
Additional
vehicles/precision
farming product
\$549.99
per vehicle.iii

OPTIONAL PACKAGES:



The Optional Packages are to be selected at the time of sale to be eligible for the advertised price.

RME SUPPORTED COMPONENT SOFTWARE UPGRADES - \$150 iv

• Single Display, Receiver and related Control component (each additional display/component - \$50 per component).

RME SUPPORTED TELEMATIC/DATA MANAGEMENT PORTALS

\$150 per hour (min 1-hour charge)

- Introduction tutorial to RME supported Telematic and data management portals specific to the vehicle.
- Create accounts and sync vehicle or Telematic Modem.
 - o Activate valid subscriptions.
 - o Set your access preferences.
 - o Set your alarm preferences, Geo Fences and Curfews.
 - o Import file boundaries and aerial photos (must have boundaries of fields).
 - o Input prescription maps no recommendations on rate will be provided.
 - o Import/export Mapping and as applied data.^v
 - o Export machine reports.
- -Does not include corruption of data, drivers, software, and alterations to the customers PC/OS-

RME RTK NETWORK CORRECTION SERVICE PACKAGE - Where available^{vi}

\$1500 for first and second unit, \$500 for every additional unit

Pricing excludes GST

Additional Service Information

OEM hardware-related issues will be serviced by the service department; repairs will be charged at an hourly rate by the service department and may be subject to a trip and/or mileage charges. Examples of hardware-related issues include, but are not limited to; broken wiring harness, failed sensors (moisture, massflow, flow meter, steering sensor, etc.), other charges may apply. Installation fees/transfer fees on technology components will also be charged at current shop rates.

Renewal Process

The RME Support Package Agreement will be renewed and invoiced at the request of the customer on the anniversary of the date listed below. RME staff will contact you prior to your renewal date to request the RME Support Package Agreement be renewed

i The growing season refers to the traditional seasons of the crop production; planting/seeding and soil preparation, crop protection and harvest.

ii This package does not include Service Technicians. An AOS member will attend to your concern as soon as reasonably possible. All parts software and repairs required will incur a fee. Installation fees/transfer fees on technology components will also be charged at current shop rates. AOS travel over 150km from the closest RME dealership will incur the remaining travel fee. Phone support will be addressed during reasonable hours of the day as soon as possible.

iii Per Vehicle includes one RME supported display and associated components of the specified vehicle or machine only. All prices listed/printed ex GST iv Component software upgrades are eligible for RME supported products only. \$150 includes one Display, Receiver and control unit if required, i.e. NAVIII. Each additional product will incur a \$50 fee. Please note that software upgrades may require other components to be upgraded for compatibility and any upgrades should be discussed with your local AOS member.

v Incomplete or corrupt data may result in the inability to provide printed data maps. Please consult your AOS representative for more information on how to prevent data corruption.

vi RME RTK correction services require the applicable hardware to be installed and unlocked. The network is only available in select areas, prior to purchase please discuss with your local AOS member.